



## Hospice Care

**Job Title:** Family Support Referral Team and Case Worker

**Department:** Family Support & Bereavement, Supportive Care

**Location:** Whittington, Staffordshire

**Salary:** Dependent upon skills, experience and qualifications

**Working Hours:** 18.75 hours per week must include Tuesday

**Closing Date:** 16<sup>th</sup> June 2019

**Interview Date:** 18<sup>th</sup> July 2019

We are very proud of the Family and Bereavement support we offer to patients and their families and have a fantastic opportunity for the right individual to join our Team. With a focus on referrals, we are looking for someone with appropriate skills and qualifications who is experienced in working with those who are facing or who have been bereaved, using their excellent inter-personal and holistic telephone assessment skills to capture client's needs and risks, as well as to successfully carry a caseload of individuals and/or families with complex psycho-social needs. The post will be embedded within the overall FS & B team, so team working is essential and we are seeking someone willing to learn and develop. With progression there is potential to be involved in training and supervision of volunteers.

If this sounds like a role that you would be suited to then we would love to hear from you.

### **Company benefits:**

To reward the hard work of our fantastic staff, St Giles Hospice offers an excellent benefits package as per the below.

-27 days' annual leave plus bank holidays (rising to 35 days with service).

-Contributory pension scheme.

-Free car parking.

-Training & Development opportunities as well as progression within the organisation.

### **About us:**

St Giles Hospice is a registered charity offering high-quality specialist care free of charge for people living with diseases which may not be curable as well as providing support for their families and carers.

Services include a team of community-based St Giles clinical nurse specialists, two state of the art in-patient facilities, Day Hospice, Hospice at Home, Bereavement and Family Support, and an internationally renowned Lymphoedema Clinic.

Patients come from across the hospice's catchment area, which ranges from Ashby-de-la-Zouch and Atherstone in the east, to Cannock and Walsall in the west – and from Burton and Uttoxeter in the north, to Sutton Coldfield and Coleshill in the south.

Care is offered at the hospice's centres in Whittington, Sutton Coldfield, Walsall and in patients' own homes across the region.

St Giles spends over £9 million a year providing its specialist services and with little more than a third of this funded by the Government, the registered charity relies heavily on donations and income generation from the local community.

St Giles Employee approximately 450 paid staff and over 1,400 volunteers.

### **Further details:**

To find out more or have an informal chat please contact Jill Phillips, [jill.phillips@stgileshospice.com](mailto:jill.phillips@stgileshospice.com), 01543 434536. Alternatively, to apply please complete and email an application form to [hr@stgileshospice.com](mailto:hr@stgileshospice.com)

For a detailed job description please visit [www.stgileshospice.com/jobs](http://www.stgileshospice.com/jobs)

This post is subject to a Disclosure and Barring Service (DBS) Check  
C.V's alone will not be submitted for short listing – applicants must complete a St Giles Hospice application form.  
Applications received after the closing date will not be considered.

**St Giles Hospice, Fisherwick Road, Whittington, Lichfield, WS14 9LH**  
**Registered charity 509014**  
**Company limited by guarantee 1430090**