

Job Title: Deputy Clinical Lead

Location: Whittington

Department: Advice and Referral Centre

Salary: Dependent on experience plus enhancements

Working hours: Full time hours to be worked over a seven day week

Closing Date: 13th June 2019

Interview Date: 24th June 2019

About the role:

An exciting opportunity has arisen for a Deputy Clinical Lead in the Advice and Referral Centre based at St Giles Hospice, Whittington. The Centre supports patient care through telephone triage of new patients who have palliative care needs. The team are the first point of contact for referrals into the hospice, providing initial telephone assessment to determine patient/family requirements, urgency and nature of need and direct to appropriate services.

The service provides telephone, email and face to face support and advice through the advice line to patients, carers, the public and health and social care professionals.

The Centre also plays a key role in coordination of admissions to the Inpatient Unit.

You will need to have excellent clinical and communication skills and have experience of leading/management of a clinical service. You will need to demonstrate evidence of service development and change management.

We would welcome applications from nurses with NMC Registration who have a commitment to provide expert palliative care, have strong leadership and team-working attributes and are calm under pressure. You will have good I.T. skills and be organised in your approach to your workload. Experience of hospice/palliative care is essential and applicants must have 12 months post registration experience working in a healthcare environment.

Company benefits:

To reward the hard work of our fantastic staff, St Giles Hospice offers an excellent benefits package as per the below

- 27 days' annual leave plus bank holidays (rising to 35 days with service)
- Contributory pension scheme
- Free car parking
- Training & Development opportunities as well as progression within the organisation

About us:

St Giles Hospice is a registered charity offering high-quality specialist care free of charge for people living with diseases which may not be curable as well as providing support for their families and carers.

Services include a team of community-based St Giles clinical nurse specialists, two state of the art in-patient facilities, Day Hospice, Hospice at Home, Bereavement and Family Support, and an internationally renowned Lymphoedema Clinic.

Patients come from across the hospice's catchment area, which ranges from Ashby-de-la-Zouch and Atherstone in the east, to Cannock and Walsall in the west – and from Burton and Uttoxeter in the north, to Sutton Coldfield and Coleshill in the south.

Care is offered at the hospice's centres in Whittington, Sutton Coldfield, Walsall and in patients' own homes across the region.

St Giles spends over £9 million a year providing its specialist services and with little more than a third of this funded by the Government, the registered charity relies heavily on donations and income generation from the local community.

St Giles Employee approximately 450 paid staff and over 1,500 volunteers.

Further details:

For a detailed job description please visit www.stgileshospice.com/jobs

To find out more or have an informal chat please contact Trisha Castanheira or Jackie Sutton, Clinical Lead – Advice and Referral Centre on 0300 330 9410. Alternatively to apply please complete and email an application form to hr@stgileshospice.com

This post is subject to a Disclosure and Barring Service (DBS) Check
C.V's alone will not be submitted for short listing – applicants must complete a St Giles Hospice application form. Applications received after the closing date will not be considered.

St Giles Hospice, Fisherwick Road, Whittington, Lichfield, WS14 9LH. Registered charity 509014 Company limited by guarantee 1430090